

October 30, 2017



## Important Provider Updates

Health Options is pleased to announce its partnership with eviCore Healthcare to provide authorization and utilization management services for Members enrolled in our health plans.

Effective December 18, 2017, Health Options will require Prior Approval, for the services listed below, to be performed by eviCore for dates of service beginning January 1, 2018. Services performed without Prior Approval may be denied for payment, and you may not seek reimbursement from Members.

Services requiring Prior Approval through eviCore:

- Advanced Imaging (MR, PET, CT, Nuclear Medicine)
- Ultrasound (OB & Non-OB)
- Cardiac Imaging (Myocardial Perfusion Imaging, Echo, Echo Stress, Diagnostic Heart Cath, Cardiac MR, PET, CT)
- Spine Surgery
- Joint Surgery
- Interventional Pain Management
- Physical & Occupational Therapy
- Speech Therapy
- Chiropractic Services

The above services performed during an Inpatient Admission, Observation stay, or Emergency Department visit are generally not subject to Prior Approval.

**To request Prior Approval for the above services (as of 12/18/2017 for date of service 1/1/2018 or later):**

Log onto [www.evicore.com/pages/ProviderLogin.aspx](http://www.evicore.com/pages/ProviderLogin.aspx) -or- Call eviCore at (855) 316-2673.

**For urgent requests:**

If services are required in less than 48 hours due to the severity of the clinical presentation, please call eviCore's toll-free number for expedited Prior Approval review. Be sure to tell eviCore representative that the Prior Approval request is for an urgent clinical presentation.

**Have questions about requesting Prior Approval through eviCore?**

Attend an eviCore online orientation! The orientation schedule and program educational resources are available at <https://www.evicore.com/healthplan/HealthOptions>. In addition, eviCore healthcare's Clinical Guidelines and request forms are available at [www.evicore.com](http://www.evicore.com).

Sincerely,

Robert J. Hillman

**Questions? Call Provider Relations (207) 402-3347**

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STAY CONNECTED

