



# Pharmacy Benefits

*-filling prescriptions made easy-*

Whether you are taking prescription medications or looking to save money on over-the-counter medicines prescribed by your provider, Community Health Options offers prescription drug benefits that fit your needs.

## Filling Your Prescription Just Got Easier

Health Options' pharmacy network gives you access to retail pharmacies throughout the country. Or you can take full advantage of Express Scripts Home Delivery. Receiving your prescription medications through home delivery is often a cost-saving option.

When you use home delivery, you can:

- ▶ Fill prescriptions for maintenance medications three months at a time
- ▶ Find potential cost saving opportunities
- ▶ Speak directly with an Express Scripts pharmacist when there is a need to discuss medications

## Specialty Pharmacy

Health Options pharmacy network also includes access to Accredo Specialty Home Delivery Pharmacy. Accredo Home Delivery offers medications that treat chronic and complex conditions. Your Accredo team is here to help you get the best possible financial coverage for your specialty medications. We know specialty medications are expensive and can help you with your options.

Accredo benefit specialists help you navigate your insurance coverage and work with you and your health plan on approvals and eligibility.

Many drug manufacturers and community organizations offer financial assistance programs. Your Accredo team will help find financial assistance programs that might be right for you.

## Other ways Members can save money on prescriptions

### Rx Savings Solutions

As part of your Health Options benefits, you and your dependents will have access to a new benefit: Rx Savings Solutions. Rx Savings Solutions is a free, confidential benefit that provides you and your health plan dependents with cost savings opportunities on your medications. Rx Savings Solutions looks at the medications you take and prepares a personalized prescription savings plan for you. When there is an opportunity to save, Rx Savings Solutions will send you a text or email alert letting you know to log-in and view your savings opportunities.

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**HealthOptions.org | (855) 624-6463**

For more detailed information about our health plans or to review our Member Benefit Agreement and Schedule of Benefits, Provider Directory, Prescription Formulary, or Privacy Notice, please visit our website at HealthOptions.org. If you do not have access to computer or internet services, please call (855) 624-6463. A Member Services Associate will be happy to provide you with printed copies and answer any questions you may have.

Community Health Options complies with applicable Federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (855) 624-6463 (TTY/TDD: 711)

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (855) 624-6463 (TTY/TDD: 711)



# Pharmacy Benefits

*-filling prescriptions made easy-* CONTINUED

## Additional benefits of Accredo Specialty include:

**Therapeutic Resource Centers:** Managing your complex condition requires focused attention by a specialized care team. Accredo's Therapeutic Resource Centers provide targeted therapy management programs that include a team of specialized professionals ready to assist you with your healthcare condition.

**Clinical Support:** You can access our specialty-trained pharmacists and nurses 24 hours a day, 7 days a week with any questions about your therapy. The Accredo team of nurses and clinicians can:

- ▶ Offer one-on-one clinical support to help you administer your medication safely and effectively
- ▶ Help you manage possible side effects of your medication
- ▶ Work as a team with you and your doctor to manage your overall medication therapy and work through the approval process
- ▶ And for many conditions, help you administer your medication in the comfort of your home

### Delivery and Convenience

Accredo takes the hassle out of ordering and receiving your specialty medications.

- ▶ Your medication is shipped free to your location of choice on a date you choose.

- ▶ All the ancillary supplies you need to take your medication, like syringes and sharps containers, are included at no additional charge.
- ▶ They will handle your medication with special care, including refrigeration. And they provide you information on how to properly store your medication at home.
- ▶ Accredo will send you refill reminders and shipment updates by email or text to make sure you don't go without your medication. You can even refill many specialty medications online at [Accredo.com](http://Accredo.com) or by calling the number on your prescription label.
- ▶ Dose-sensitive medication will be confirmed with a two phone call approach to both you and your provider prior to shipment to confirm the appropriate dose is shipped for administration.

### Benefits and Financial Assistance

We know specialty medications are expensive, the Accredo team can:

- ▶ Help you get the best possible financial coverage for your specialty medications.
- ▶ Accredo benefit specialists help you navigate your insurance coverage and work with you and Health Options on approvals and eligibility and help find financial assistance programs that might be right for you.

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