Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Coverage Period: Beginning on or after 01/01/2020
 Community Community Preferred (Silver)
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The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.healthoptions.org</u> or call (855) 624-6463. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (855) 624-6463 (TTY/TDD:711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>In-Network -</u> \$3,000/individual or \$6,000/family; <u>Out-of-Network -</u> \$6,000/individual or \$12,000/family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. Preventive Care (as defined in your Member Benefit Agreement) and most services that require a <u>copayment</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without cost sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care- benefits/</u> . Refer to your Member Benefit Agreement for more information.
Are there other <u>deductibles</u> for specific services?	Yes, \$100/child for pediatric dental coverage.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>In-Network -</u> \$7,500/individual; or \$15,000/family; <u>Out-of-Network -</u> \$15,000/individual or \$30,000/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, <u>balance billing</u> charges (charges above the <u>allowed amount</u>), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.healthoptions.org</u> or call 1-855-624-6463 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>coinsurance</u> and most services that require a copayment. costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$35 Copay	50% Coinsurance after Deductible	This plan requires all Members to select a PCP that is a Plan Provider.
	<u>Specialist</u> visit	\$85 Copay	50% Coinsurance after Deductible	Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.
	Preventive care/screening/ immunization	\$0 Copay	50% Coinsurance after Deductible	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
lf you have a test	Diagnostic test (x-ray, blood work)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None
	Imaging (CT/PET scans, MRIs)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	
	Preferred generic drugs (Tier 1)	\$5 Copay	50% Coinsurance after Deductible	Refer to the Member Benefit Agreement for details on our 90-day mail-order program.
If you need drugs to	Generic drugs (Tier 2)	\$35 Copay	50% Coinsurance after Deductible	
treat your illness or condition More information about prescription drug coverage is available at https://www.healthoptio ns.org/Formulary	Preferred brand & non- preferred generic drugs (Tier 3)	\$70 Copay	50% Coinsurance after Deductible	
	Non-preferred brand drugs (Tier 4)	30% Coinsurance after Deductible up to max of \$300/script	50% Coinsurance after Deductible	
	Specialty drugs (Tier 5)	30% Coinsurance after Deductible up to max of \$500/script	50% Coinsurance after Deductible	Specialty drugs must be filled through our Preferred Specialty Pharmacy or you will be required to pay 100% of the allowed drug cost.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Physician/surgeon fees	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None
	Emergency room care	40% Coinsurance after Deductible	40% Coinsurance after Deductible	None
If you need immediate medical attention	Emergency medical transportation	40% Coinsurance after Deductible	40% Coinsurance after Deductible	None
	Urgent care	\$85 Copay	50% Coinsurance after Deductible	None
If you have a hospital	Facility fee (e.g., hospital room)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None
stay	Physician/surgeon fees	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$35 Copay Waived for 1st 3 visits	50% Coinsurance after Deductible	Cost-sharing is waived for the first 3 outpatient MH/BH/SA office visits with Network Provider.
	Inpatient services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None
	Office visits	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Cost sharing does not apply for preventive services.
If you are pregnant	Childbirth/delivery professional services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Cost sharing does not apply for preventive services.
	Childbirth/delivery facility services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Cost sharing does not apply for preventive services.
If you need help recovering or have other special health needs	Home health care	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None
	Rehabilitation services	\$35 Copay	50% Coinsurance after Deductible	PT/OT/ST Benefits are limited to 60 total
	Habilitation services	\$35 Copay	50% Coinsurance after Deductible	combined visits per year. None

* For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Skilled nursing care	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Benefit is limited to 150 days per Member per Calendar Year.
	Durable medical equipment	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Refer to the Member Benefit Agreement, Durable Medical Equipment section for details.
	Hospice services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Limited to One 48-hour Respite period, once per lifetime.
	Children's eye exam	\$35 Copay	50% Coinsurance after Deductible	Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per Calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing.
If your child needs dental or eye care	Children's glasses	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Eyewear includes standard (CR39) eyeglass lenses with factory scratch coating at no additional cost (up to 55mm), basic frames and contact lenses. Designer and deluxe glasses and frames are excluded.
	Children's dental check-up	20% Coinsurance	20% Coinsurance	Pediatric Dental coverage is offered in partnership with Northeast Delta Dental. Please see your Member Benefit Agreement for details.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Cosmetic surgery	 Infertility treatment 	 Weight loss programs 	
Covered services provided outside the U.S.	Long-term care		
Dental care (Adult)	Routine foot care		
Other Covered Services (Limitations may apply to	o these services. This isn't a comple	te list. Please see your <u>plan</u> document.)	
Abortion for which public funding is prohibited	Bariatric Surgery		
Chiropractic care	Hearing aids		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

——To see examples of how this plan might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$3,000
Specialist copayment	\$85
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- Hospital (facility) <u>coinsurance</u> 30% 30%
- Other coinsurance

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$3,000	
<u>Copayments</u>	\$28	
<u>Coinsurance</u>	\$2,865	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$5,893	

\$12.731

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$3,000
Specialist copayment	\$85
Hospital (facility) <u>coinsurance</u>	30%
■ Other <u>coinsurance</u>	30%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$7,389

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$56	
<u>Copayments</u>	\$1,635	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions \$0		
The total Joe would pay is \$1,691		

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$3,000
Specialist copayment	\$85
Hospital (facility) coinsurance	30%
■ Other <u>coinsurance</u>	30%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,527
<u>Copayments</u>	\$298
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,825