



Health Options Provider Newsletter Articles March 2020

Our sincere thanks to everyone in the Maine provider community who is doing their best to combat COVID-19. Please know that the staff of Community Health Options appreciates your efforts and will do everything we can to support you. As part of that effort we have created, and will continue to update, a COVID-19 provider web page, available [here](#), as an information resource.

HEDIS/NCQA/Risk Adjustment Updates for Providers

Important Information About Medical Record Requests

The Affordable Care Act's Commercial Risk Adjustment ("RA") program equalizes risk for individual and small group plans inside and outside the Marketplace. Health Options complies with this program and its requirement to verify that Members with specific chronic illnesses have an annual provider visit during which their illness is documented. We frequently need to request copies of Members' medical records for that purpose.

You can reduce the number of RA-related record requests you receive by including appropriate ICD-10 coding on claims. Additional information about Risk Adjustment, including tips to improve clinical documentation, is available [here](#). Be aware that this will not affect the quantity of requests for records Health Options needs for HEDIS (Healthcare Effectiveness Data and Information Set), which is a separate program with different information requirements.

We appreciate your prompt response to our record requests.

Guidelines/Policies for Providers Spring 2020

Credentialing Reminders

When new physicians join a practice location, we recommend beginning the credentialing process as soon as possible to avoid delays. This will minimize disruptions to the practice and Members' claims. You can help the process run smoothly by doing the following:

- Include a current copy of the provider's Certificate of Insurance with the Provider Add/Change form and send both to Dataintegrity@healthoptions.org.
- Ensure that the new Provider's CAQH number is included, and that their information and attestation in the CAQH system are current upon submission of the credentialing request.

Questions about credentialing should be submitted to credentialing@healthoptions.org.

Health Options Paper Claims Policy

Our Provider Relations team frequently responds to questions about Health Options' Paper Claims Policy. You can access a copy of that policy [here](#).



Itemized Bill Submission Reminder

Institutional inpatient and outpatient claims of \$20,000 or more must include an itemized bill to be considered for payment. You can avoid processing delays by emailing the itemized bill to itemizedbill@healthoptions.org on the same day the associated claim is submitted. We may also request itemized bills on claims identified for further review. The Itemized Bill Submission Policy is available [here](#).

For additional information on these, or other guidelines and policies, contact Health Options' Provider Relations Team at (207) 402-3347.

Provider Network Updates

Providers Added to Health Options' Network

We continue to expand our provider network. Below is a list of providers and practices newly contracted since July 1, 2019 that are now in-network participants.

DATE	NAME	LOCATION
7/1/2019	Bangor OB/GYN	Bangor
7/1/2019	Cornerstone Family Practice	Patten
7/1/2019	Benjamin Liess, ENT	Scarborough
7/1/2019	RFC Maine (Chiropractic)	Richmond
7/1/2019	Kris Sornberger Osteopathic Healthcare	Bangor
8/1/2019	Daniel Benson, DPM	South China
8/1/2019	Landry Osteopathic Healthcare	Auburn
10/1/2019	Turning Point Pediatric Therapy	Augusta
11/1/2019	Beata Welsh, ST	Lewiston
12/1/2019	Bene Esse (Internal Medicine group)	Biddeford
12/1/2019	Katherine Beveridge, OD	Bangor
12/1/2019	United Ambulance	Lewiston & Bridgton
1/1/2020	Advanced Eye Care	South Portland
1/1/2020	Bioventus	
1/1/2020	Wellness for Women	Kennebunk
1/1/2020	Ann Giedd, NP, PLLC	Eaton Center, NH
1/1/2020	Harmony Osteopathic & Acupuncture	Skowhegan
2/1/2020	Caroline Bowman Nutrition	Cape Elizabeth
2/1/2020	Four Gates Integrative Health	Portland
2/1/2020	Integrative & Regenerative Medicine	Bangor
2/1/2020	Chandra Sasseville, DC	Lewiston
3/1/2020	Waterville Audiology	Waterville
2/1/2020	Inform Diagnostics (lab)	
2/1/2020	Therapath Partners, LLC (Pathology group)	Maine Partnered



Pharmacy Updates

April 1, 2020 Medical Pharmacy Changes

Community Health Options announces the following changes:

The Prior Approval requirements are being removed for the following J-Codes under the Medical Benefit effective April 1, 2020.

J-Code	Drug	J-Code	Drug
J9020	asparaginase	J7401	mometasone furoate sinus implant
J0291	plazomicin	J9000	doxorubicin hcl
J0706	caffeine citrate	J9060	cisplatin, powder or solution
J1130	diclofenac sodium	J9100	cytarabine
J1443	ferric pyrophosphate citrate solution	J9175	elliott's b solution
J1580	gentamicin	J9208	ifosfamide
J1652	fondaparinux sodium	J9390	vinorelbine tartrate
J2185	meropenem	Q2009	fosphenytoin
J2278	ziconotide	Q9950	sulfur hexafluoride lipid microspheres
J7345	aminolevulinic hcl, 10% gel	S0012	butorphanol tartrate nasal spray

The following J-Codes for oral medications will no longer be covered under the Medical Benefit and will be covered under the pharmacy benefit only effective April 1, 2020.

J7340	carbidopa/levodopa	J8565	gefitinib
J7502	cyclosporin	J8705	topotecan
J7507	tacrolimus	S0088	imatinib
J7515	cyclosporin	S0137	didanosine
J7517	mycophenolate mofetil	S0138	finasteride
J7518	mycophenolic acid		