

 Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services
 Coverage Period: Beginning on or after 01/01/2022

 Community Flex (Gold)
 Employer Coverage for: Individual and Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.healthoptions.org or call 1-855-624-6463. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-624-6463 (TTY/TDD:711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<u>In-Network -</u> \$2,000/individual or \$4,000/family; <u>Out-of-Network -</u> \$4,000/individual or \$8,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. Preventive Care (as defined in your Member Benefit Agreement) and most services that require a <u>copayment</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care- benefits/</u> . Refer to your Member Benefit Agreement for more information.
Are there other <u>deductibles</u> for specific services?	Yes, \$100/child for pediatric dental coverage.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	<u>In-Network -</u> \$6,500/individual or \$13,000/family; <u>Out-of-Network -</u> \$13,000/individual or \$26,000/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, <u>balance billing</u> charges (charges above the <u>allowed amount</u>), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.healthoptions.org</u> or call 1- 855-624-6463 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

All coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.				
Common Medical Event	Services You May Need	What You Will PayNetwork ProviderOut-of-Network Provider(You will pay the least)(You will pay the most)		Limitations, Exceptions, & Other Important Information
Primary care visit to treat an injury or illness		\$30 Copay	50% Coinsurance after Deductible	The first visit to your Network PCP is free. This plan requires all Members to select a PCP that is a Plan Provider.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$60 Copay	50% Coinsurance after Deductible	Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.
	Preventive care/screening/ immunization	\$0 Copay	50% Coinsurance after Deductible	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None
	Imaging (CT/PET scans, MRIs)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	

Common		What Yo	Limitations, Exceptions, & Other Important		
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Preferred generic drugs (Tier 1)	\$5 Copay (retail) and \$10 Copay (mail order)	50% Coinsurance after Deductible (retail only)		
	Generic drugs (Tier 2)	\$35 Copay (retail) and \$70 Copay (mail order)	50% Coinsurance after Deductible (retail only)		
	Preferred brand drugs (Tier 3)	\$70 Copay (retail) and \$140 Copay (mail order)	50% Coinsurance after Deductible (retail only)	Refer to the Member Benefit Agreement for	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.healthoptions.org/f ormulary	Non-preferred brand drugs (Tier 4)	30% Coinsurance up to max of \$300/script Deductible does not apply (retail) and 30% Coinsurance up to max of \$900/script Deductible does not apply (mail order)	50% Coinsurance after Deductible (retail only)	details on our 90-day mail-order program.	
	Specialty drugs (Tier 5)	30% Coinsurance up to max of \$500/script Deductible does not apply (retail) and 30% Coinsurance up to max of \$1500/script Deductible does not apply (mail order)	50% Coinsurance after Deductible (retail only)	Specialty drugs must be filled through our Preferred Specialty Pharmacy, or you will be required to pay 100% of the allowed drug cost.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None.	
surgery	Physician/surgeon fees	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None.	
If you need immediate	Emergency room care	30% Coinsurance after Deductible	30% Coinsurance after Deductible	None.	
medical attention	Emergency medical transportation	30% Coinsurance after Deductible	30% Coinsurance after Deductible	None.	

* For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need		Out-of-Network Provider (You will pay the most)	Information	
	Urgent care	\$80 Copay	50% Coinsurance after Deductible	None.	
If you have a hospital	Facility fee (e.g., hospital room)	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None.	
stay	Physician/surgeon fees	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None.	
lf you need mental health, behavioral health, or substance	Outpatient services	\$30 Copay	50% Coinsurance after Deductible	Cost-sharing is waived for the first 3 outpatient MH/BH/SA office visits with a plan provider.	
abuse services	Inpatient services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None.	
	Office visits	30% Coinsurance after Deductible	50% Coinsurance after Deductible	<u>Cost sharing</u> does not apply for <u>preventive</u> services.	
If you are pregnant	Childbirth/delivery professional services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Cost sharing does not apply for preventive services.	
	Childbirth/delivery facility services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Cost sharing does not apply for preventive services.	
	Home health care	30% Coinsurance after Deductible	50% Coinsurance after Deductible	None.	
If you need help recovering or have other special health needs	Rehabilitation services	\$30 Copay	50% Coinsurance after Deductible	PT/OT/ST Benefits are limited to 60 total	
	Habilitation services	\$30 Copay	50% Coinsurance after Deductible	combined visits per year. None	
	Skilled nursing center	30% Coinsurance after Deductible	30% Coinsurance after Deductible	Benefit is limited to 150 days per Member per Calendar Year.	
	Durable medical equipment	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Refer to the Member Benefit Agreement, Durable Medical Equipment section for details.	
	Hospice services	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Limited to One 48-hour Respite period, once per lifetime.	

Common		What You Will Pay Network Provider Out-of-Network Provider		Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need		Out-of-Network Provider (You will pay the most)		
If your child needs dental or eye care	Children's eye exam	\$30 Copay	50% Coinsurance after Deductible	Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per Calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing.	
	Children's glasses	30% Coinsurance after Deductible	50% Coinsurance after Deductible	Eyewear includes standard (CR39) eyeglass lenses with factory scratch coating at no additional cost (up to 55mm), basic frames and contact lenses. Designer and deluxe glasses and frames are excluded.	
	Children's dental check-up	20% Coinsurance after Deductible	20% Coinsurance after Deductible	Pediatric Dental Benefits are provided in partnership with Northeast Delta Dental. Refer to your Member Benefit Agreement and Schedule of Benefits for more information.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Acupuncture	Infertility treatment	Routine foot care			
Cosmetic Surgery	Long-term care	Weight loss programs			
Covered services provided outside the U.S.	Private-duty nursing				
Dental care (Adult)	Routine eye care (Adult)				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					
Abortion for which public funding is prohibited	Chiropractic care				
Bariatric surgery	Hearing aids				

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance. Other coverage options may be available to you too, including buying individual insurance coverage through the Maine Marketplace. For more information about the Maine Marketplace, visit www.CoverMe.gov or call 1-866-636-0355 TTY: 711.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the Maine Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium</u> <u>tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the Maine Marketplace.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------

* For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$2,000
Specialist <u>copayment</u>	\$60
Hospital (facility) <u>coinsurance</u>	30%
Other <u>coinsurance</u>	30%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist visit</u> (*anesthesia*)

Total Example Cost \$12,700

In this example, Peg would pay:

Cost Sharing			
Deductibles	\$2,000		
Copayments	\$26		
Coinsurance	\$3,126		
What isn't covered			
Limits or exclusions	\$0		
The total Peg would pay is	\$5,152		

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

- The <u>plan's</u> overall <u>deductible</u> \$2,000
 Specialist copayment \$60
- Hospital (facility) coinsurance 30%
- Other coinsurance
 30%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (*including disease education*) <u>Diagnostic tests</u> (*blood work*) <u>Prescription drugs</u> <u>Durable medical equipment</u> (*glucose meter*)

Total Example Cost	\$5,600

In this example, Joe would pay:			
Cost Sharing			
Deductibles	\$23		
Copayments	\$564		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions \$0			
The total Joe would pay is \$587			

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall	<u>deductible</u>	\$2,000
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- <u>Specialist</u> *copayment* \$60
- Hospital (facility) <u>coinsurance</u> 30%
- Other <u>coinsurance</u> 30%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic tests (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$2,000
Copayments	\$305
Coinsurance	\$27
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,332