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5. Maintains a daily record for each patient.

**Special Enrollment.** Enrollment of a Member or Dependent under the Plan as allowed under section 3. Special Enrollment is allowed after certain events happen.

**Specialist.** A Provider who practices in a specialty area of medicine, including, but not limited to, radiology, cardiology, surgery, orthopedics, and oncology.

**Stabilized/Stabilization.** With respect to an emergency medical condition, that no material deterioration of the condition is likely, within reasonable medical probability, to result or occur before an individual can be transferred.

**Subscriber.** The person who meets the eligibility requirements to be a Member as described in this Agreement and who is not a Dependent. For a person to qualify as a Subscriber, we must have received and approved the required Application and Premium.

**Substance Use Disorder Treatment Facility.** A residential or nonresidential institution that meets all of the following requirements:

1. Licensed or certified as a Substance Use Disorder Treatment Facility;
2. Provides care to one or more patients for alcoholism and/or drug dependency; and
3. Is a freestanding unit or a designated unit of another licensed health care facility.

**Surprise Bill.** A bill for health care services, including, but not limited to, emergency services, received by an enrollee for covered services rendered by an out-of-network provider, when such services were rendered by that out-of-network provider at a network provider, during a service or procedure performed by a network provider or during a service or procedure previously approved or authorized by the carrier and the enrollee did not knowingly elect to obtain such services from that out-of-network provider. "Surprise bill" does not include a bill for health care services received by an enrollee when a network provider was available to render the services and the enrollee knowingly elected to obtain the services from another provider who was an out-of-network provider.

**Telehealth.** Telehealth has the same meaning as provided under Maine law.

**Usual, Customary, and Reasonable Charge (UCR).** As determined by Health Options, an amount that is consistent with a usual range of charges by Providers for the same, or similar, services, equipment, or supplies in the geographic area where the service, equipment, or supply was provided to a Member.

**Utilization Review.** The process Health Options uses to determine the Medical Necessity, appropriateness, effectiveness, or efficiency of health care services. Techniques include Inpatient admission review, continued Inpatient Stay review, discharge planning, post-admission review, and case management.