



### **Our Response to the Change Healthcare Cybersecurity Incident**

Change Healthcare, the company Community Health Options uses to receive claims, has disconnected its systems following a cybersecurity attack and as a result, we've been unable to accept provider claims. We will soon be partnering with a new clearinghouse to receive claims and will share more information over the coming weeks.

We are also working closely with the Change Healthcare to understand any potential impact to our Members and will share updates as appropriate. Please sign up for updates via email distribution by [clicking here](#).

Change Healthcare handles more than 15 billion healthcare transactions each year, touching a third of all patient records in the United States. For more information, please read [these Frequently Asked Questions](#).

*As of March 1, 2024*