Access to primary care just got a whole lot easier.

Community Health Options is partnering with Firefly Health.

How does this help you?

Primary care. Anytime, anywhere.
No more long waits to get into a primary care provider or wasted time on the phone trying to make an appointment. Get high-quality, personalized primary care right in your pocket, with anytime access to your care team, wherever you are.

Personal Care Team
When Members 18 years and older choose Firefly primary care, they get their own care team with a physician, nurse practitioner, health guide, and behavioral health specialist.

Care that’s on your schedule.
You can talk to your team via chat or video.

Visit healthoptions.org to learn more.
Firefly 101
Common questions about Firefly primary care

Can I still see my current primary care provider (PCP)?
No. You can keep your specialists, but your Firefly care team becomes your new PCP.

What if I need to see a doctor in person?
If you need care that can only be done in person, such as blood work or diagnostic tests, your care coordinator will help guide you to in-network providers that work for you. Your virtual care team will check in with you after your in-person visit to discuss your results.

How much does it cost to use Firefly primary care?
A visit with your Firefly provider is the same cost as an in-person primary care visit. Your cost depends on the type of health plan you have.

Can Firefly prescribe the medications I need?
Yes, Firefly can prescribe medications. When you need a refill, send them a chat in the Firefly app and they’ll send it over to your pharmacy.

What you’ll get:

- Easy-to-schedule video visits*
- Unlimited chat for convenient, continuous care
- Integrated physical and behavioral health care
- A team that actually knows you
- Care based on your goals and schedule
- Health coaching whenever you need it
- Fast prescription refills
- Easy specialist referrals

*For video visits with your Firefly provider, you pay your health plan’s usual primary care visit charge.

Visit healthoptions.org to learn more.